

Terms and conditions

1. Our 'Elfwatch' prize draw is organised by Healthwatch Salford of The Old Town Hall, 5 Irwell Place, Eccles, MANCHESTER, M30 0FN registered with the Charity Commission for England and Wales under number 1171170.

How to enter

2. Entries received after the advertised closing dates will not be accepted.
3. Entries will only be accepted where correct answers are given on our original posts on Facebook, Twitter or Instagram as indicated for the draw.
4. Our prize draws and competitions are free to enter, and no purchase is necessary.
5. Healthwatch Salford will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
6. By submitting an entry, you are agreeing to be bound by these Terms and Conditions. If you have any questions, please contact info@healthwatchsalford.co.uk
7. Healthwatch Salford reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

Eligibility

8. Unless otherwise stated, our prize draws and competitions are open to all except employees of the Healthwatch Salford, their families, agents or any third party directly associated with administration of the prize draw.
9. Entrants must reside in Salford.
10. Entrants under 18 must get consent from their parent(s) or legal guardian(s) before entering. The parent(s) or legal guardian(s) of entrants under 18 agree to these Terms and Conditions on behalf of the entrant.
11. In entering, you confirm that you are eligible to do so and eligible to claim any prize you may win. Healthwatch Salford may require you to provide proof that you are eligible to enter the prize draw or competition.
12. Healthwatch Salford reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw or competition.

The Draw

13. A winner will be chosen by random draw performed by a computer process within one week of each competition ending.
14. The winner will receive details of the prize.
15. The winner will be notified by direct message to their social media account (using their social media choice at entry) within 1 day of being chosen and must provide a postal address to claim their prize. If a winner does not respond to Healthwatch Salford within 3 days of being notified, then the winner's prize will be forfeited and the Healthwatch Salford will be entitled to select another winner in accordance with the process described above.
16. The prize will be sent to the winner within 14 days of responding to the Healthwatch Salford.
17. The prize is non-exchangeable, non-transferable and no cash alternative is offered. Healthwatch Salford reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Healthwatch Salford's control makes it necessary to do so.
18. The decision of the Healthwatch Salford regarding any aspect of the prize draw or competition is final and binding and no correspondence will be entered into about it.
19. Healthwatch Salford reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

Limitation of liability

20. Insofar as is permitted by law, the Healthwatch Salford, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Healthwatch Salford, its agents or distributors or that of their employees. Your statutory rights are not affected.

Data protection and publicity

21. Healthwatch Salford is committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions.
22. By entering, you agree that any personal information provided by you with your entry may be held and used by the Healthwatch Salford or its agents and suppliers to administer the competition.

Governing law

All our prize draws and competitions will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

The Healthwatch Salford reserves the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.

November 2022