

HEALTHWATCH SALFORD BOARD MEETING MINUTES

29th July 2025

Part 1 – Meeting held via Zoom

3:00pm – 4:00pm

Zoom Video Link

Attendees

Name	Designation
Phil Morgan (PM) – Chair	Board Member (Chair)
Sam Cook (SC)	Chief Officer
Elyse Peacock (EP) - Minutes	Knowledge & Support Officer
J Ahmed (JA)	Board Member (Vice Chair)
Nisa Khan (NK)	Board Member
Yen Siang-Tan (YS)	Board Member
Zac Wilde (ZW)	Board Member
Ali Macleod (AM)	Engagement Officer
Amy Lasen (AL)	Volunteer and Involvement Officer
Jenni Smith (JS)	Prospective Chair
Corrine Bolland (CB)	Prospective Board Member

Apologies

Name	Designation
Ian James (IJ)	Board Member

Part 1 (Meeting via Zoom)

Item 1 - Welcome and Introductions

PM welcomed everyone to the public Board Meeting, and everyone introduced themselves to JS and CB.

Item 2 – Minutes and Action Log

PM asked if the minutes from the 27th of May Board Meeting were accurate. The board agreed.

Action log updates:

- One paused action for EP to look at alternative ways of sharing board papers.



Achieved.
Valid Until
December 2024



Item 3 – Declaration of Interest

JS – CEO of Salford Loaves and Fishes, and Chair of the Buile Hill Mansion Association. And currently sits on the Health and Wellbeing board.

CB – None.

Item 4 – Questions from the public

None.

Item 5 – Approve Jenni Smith and Corinne Bolland for appointment to the board of trustees.

All trustees voted in favour of JS and CB joining the board.

Item 6 – Chairs Report

PM discussed some of the points from his Chair's Report.

PM firstly covered the DASH review. The announcement, through a leak to the Daily Mail, that all local Healthwatch were to be closed was offensive in how it was done, and unfortunate in terms of a dialogue of the importance of future independent patient voice. We've spoken with our Commissioners, who were very responsive as well as concerned, and will continue to ensure we keep up close links with Salford City Council going forward.

PM shared how Heather, the Chair of Healthwatch in Greater Manchester, has met with Penny Dash, and learnt more about Penny Dash's knowledge and understanding is of Healthwatch, and clarified things with her about what local Healthwatch do. The conversation with Penny Dash has been interesting. She favours retention of an independent voice, but within the system. Her reasoning is she was told that local Healthwatch work was patchy, not consistently implemented, and she wanted a strategic role for patient voice within providers. Penny Dash has also been clear that, although not covered in her report that funding for Healthwatch should be safeguarded for that independent patient voice.

SC added that Penny Dash did not know about the work being done across the Healthwatch in GM network, and was keen to spend more time learning about the network. Heather and Danielle will be working with her on this.

SC and JS shared how much support there has been for Healthwatch Salford since the news came out.

PM has made two recommendations, the first is to continue to work with our commissioners, and the second is to still partake in the Greater Manchester initiative. The board agreed,

No questions were raised.



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Item 7 – Chief Officers' Report

SC discussed some points from her Chief Officer's report:

- The team had recently had their summer away day, which included lunch and an escape room team-building activity.
- We contributed to the development and analysis of the PNA (Pharmaceutical Needs Assessment) data. SC challenged the recommendations suggested and have asked for additional work on pharmacy accessibility to be looked at based on the data provided.
- At July's ICPC meeting (25th July), SC had an agenda slot allocated a while ago, so I used it to share our annual report and work plan. SC made sure this was the main focus of my presentation. However, the recent announcements in the news were inevitably discussed. There was overwhelming support around the table from everyone in attendance (no exaggeration) for Healthwatch Salford and the work we do - both in terms of the quality, volume (value for money) and the manner in which we do it. We were also complimented on our professionalism for the way we have conducted ourselves since the announcements in the news. It was unanimous that Salford needs an independent organisation for this work. Alison Page continues to be a vocal supporter of Healthwatch and pushed the committee for a letter of support for Healthwatch Salford. It was agreed that a discussion would be held outside of the meeting to move this forward.
- Ingleside Birthing Centre was discussed again; there are still no plans in place for births to take place there – mainly due to staffing issues. Rooms there are being used for other purposes, although not all, some are empty. Maternity Neonatal Voices Partnership now have an engagement officer for Salford so they can start to capture data from Salford women. AM is already in contact with the MNVP already and looking to make contact with this engagement officer – as we've had concerns in the past about how they capture the experiences of Salford women. SC is looking into organising a visit there for anyone interested as she has never been and feel's she would find it helpful to go. Councilors continue to push for it to be reopened as a birthing centre, so she feels it's going to be a hot topic over the coming months.
- HW in GM Network update. The network continues to collaborate and meet regularly. With an added emphasis of supporting each other during this difficult time. The network has recently published reports on Menopause and UEC (Urgent and Extra Care). The network will continue to work together on shared priorities, and we have a structure to capture themed feedback across GM resulting in a report. The financial future of the network is still not known.
- Social Value. As part of our contract, SC reports on the social value we deliver via the 'Social Value Portal' – on online facility contracted by the council that we must pay for. From April 2024 (the start of our new contract) to June 2025, by committing too and evidencing agreed TOMs (themes, outcomes and measures), we have delivered £93,883.02 in social value. This is reported into the council via the Social Value Portal. Our volunteering hours aren't included in that, as volunteering is part of our contract, so we



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can't use that as a TOM. With that in mind, during April 2024 to March 2025, we delivered 203 hours of volunteering. If we multiply that by the real living wage (£12.60 an hour), that brings in an additional £2557.80 of social value in Salford.

AM and AL presented the Vape Debate report to the board. The board thanked them for their work.

NK left the meeting.

Item 8 - Representatives' Feedback [anything exceptional to report].

None.

Item 9 - AOB

None.

The next meeting will be held on Tuesday 25th November (AGM) – Eccles Library, 3pm – 5pm.



Achieved.
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