

HEALTHWATCH SALFORD BOARD MEETING MINUTES

20th July 2021

Part 1 – Meeting held in public

10:00am – 11.00am

Zoom Video Link

Attendees

Name	Designation
Phil Morgan (PM) – Chair	Board Member (Chair)
Alex Leach (AL)	Chief Officer
Rimpy Batta (RB)	Board Member
Kate Simpson (KS)	Board Member
Sam Cook (SC)	Board Member
Elyse Peacock – (minutes) (EP)	Knowledge and Support Officer
Eve Mannerings (EM)	Salford and Trafford LMC (Guest)
Scarlett Ash (SA)	Volunteer and Involvement Officer
Mark Lupton (ML)	Engagement Officer
Ali Macleod (AM)	Engagement Officer

Apologies

Name	Designation
Jackie Leigh (JL)	Board Member (Deputy Chair)
J Ahmed (JA)	Board Member
Nisa Khan (NK)	Board Member
Jacque Booth (JB)	Board Member

Part 1 (Meeting in public)

Item 1 - Welcome and Introductions

PM welcomed everyone to the public Board Meeting and all attendee's on the Zoom call introduced themselves.

Item 2 – Presentation: Salford and Trafford Local Medical Committee

EM thanked AL for inviting her to present at todays Board Meeting.

EM then went through her presentation, explaining the LMC's role and how they could work with Healthwatch Salford. EM's presentation is available to view on our website under the Board Papers for the 20th July 2021 Board Meeting.

EM then asked if there were any questions.

RB said she felt it sounded like a very comprehensive structure.



Achieved.
Valid Until
December 2022



ML added that he thought that the presentation was very interesting. ML explained to EM that he is looking at a GP project towards the end of the year and will be in touch with EM to discuss the project further in the next few months. EM welcomed this.

AL commented on how he thought it was a really helpful opportunity to work with the LMC to collaborate on impact.

PM echoed AL's comment and thanked EM for presenting. PM welcomed EM to stay for the rest of the public part of the Board Meeting which she accepted.

Item 3 – Declaration of Interest

PM updated the board on his resignation from the board of NV Buildings (Salford Quays) Management Limited.

Item 4 – Questions from members of the public

None.

Item 4 – Minutes and Action Log

4.1 Minutes from the meeting held on Tuesday 18th May 2021.

The minutes were agreed as accurate reference of the meeting.

4.2 Action Log update

No outstanding actions to be completed.

Item 5 – Chairs Report

PM went through his Chairs report which is available to read in full on our website.

PM explained how the ICS does dominate his report and the importance of securing Healthwatch Salford's place around the table. PM explained how he felt that there are three elements of this, the first being to ensure that Healthwatch is within the new structure, the second is the importance around ensuring the public and patients voice is heard and the third being that this involves cost and time and being recognised for this.

Item 6 – Chief Officers Report

AL went through his Chief Officers report which is available to read in full on our website.

AL followed on from PM's points around the ICS and explained how Healthwatch Salford does have a seat on the Salford ICS transition board and the board has met on three occasions. AL added that Healthwatch Salford is also involved in the subgroup around



Achieved.
Valid Until
December 2022



governance attached to the ICS transition board. AL explained how he will be able to share an update on the key decisions from those meetings.

KS thanked AL for his work into it. KS asked if AL thought there was any indication of when he thought any changes would begin practically, rather than just the changes that have been made on paper. AL said from his perspective he was not aware of when changes would be made.

The strategy will be reviewed by the board in the part 2 of the board meeting.

AL updated that the Quality Assurance Framework for HW Salford has now been approved by Healthwatch England.

AL then explained how Healthwatch Salford has been named as one of the Top 100 Inclusive Employers by the National Centre of Diversity.

AL said how there will be three main projects going forward in the next three months, with these projects being around dentistry, domiciliary care and the relaunch of the Speak Up Salford Fund.

AL gave an update on the Safer Salford Lived Experience panel in partnership with AQUA. Six volunteers have been inducted onto that panel and will be taking that work forward. AL said how the support Healthwatch Salford provides to this project was only agreed for the first quarter of this year and this will need reviewing shortly about the support we provide going forward.

AL updated the board on the support some of the team have given to Salford CCG's engagement on the COVID-19 vaccination programme and testing.

AL provided a digital update and said how 2143 people visit our website in the past two months and that this number is increasing month on month.

AL asked the board if they have any questions.

EM asked if he had been invited to the other ICS group meetings apart from Governance. AL said he had but he decided to only attend one due to capacity. EM said how she attends the other groups and would provide AL with any relevant updates from them.

EM asked if any of Healthwatch Salford's updates go to GP Practices. AL explained how some practices may be signed up to our eBulletin mailing list but that there isn't anything specifically sent to all of them. Agreed that EP would add EM to the mailing list to share this further to the practices.

PM asked about the update regarding the Community Forum's. AL explained how that the forum's will be remaining virtual for the time being and are now being held bi-monthly instead of monthly.



Achieved.
Valid Until
December 2022



Item 7 – Equipment Services Report Presentation – Ali Macleod

AM went through her presentation which is available to view on our website and also on our Youtube channel.

PM thanked her for her presentation.

EM added that she thought it was a brilliant report and presentation and explained how the Equipment Services store in Trafford have been closed since the start of the pandemic. EM suggested that AM shares the report with other Greater Manchester Healthwatch colleagues as she felt that it should be replicated across Greater Manchester.

Item 8 - Business Plan Update

AL explained how almost all of the RAG ratings are now green, with the only ones in Amber being the skills audit for the Board Members (which will be sent to Board Members) and the work around impact and the Making a Difference toolkit which is still ongoing.

Item 9 – Representatives Feedback

KS updated that she was on annual leave at the last Health and Social Care Scrutiny Panel, which was the first meeting that had been held in a while.

Item 10 - Any other business

None

The next meeting will be held on Wednesday 8th September 2021 – 10am – 11:00am, via Zoom and live streamed on YouTube



Achieved.
Valid Until
December 2022

